Ontario College of Social Workers and Social Service Workers

Ordre des travailleurs sociaux et des techniciens en travail social de l'Ontario
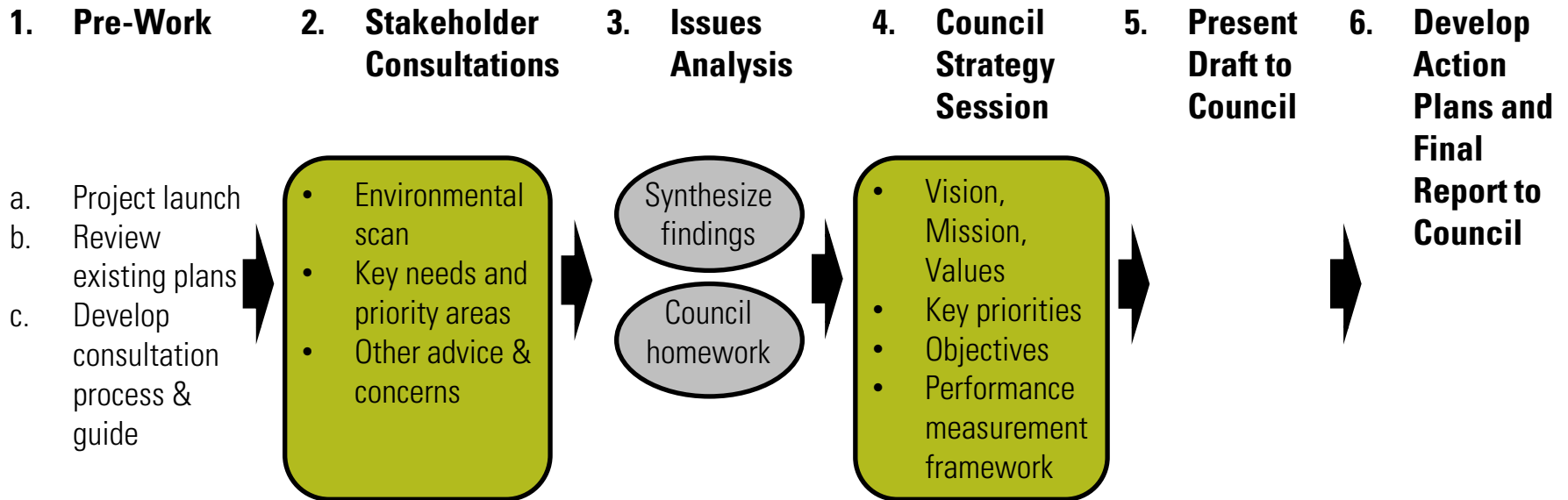
OCSWSSW Strategic Plan 2016-2019

Revised May 2017

Process

1. Pre-Work

a. Project launch
b. Review existing plans
c. Develop consultation process & guide

2. Stakeholder Consultations

- Environmental scan
- Key needs and priority areas
- Other advice & concerns

3. Issues Analysis

Synthesize findings

Council homework

4. Council Strategy Session

- Vision, Mission, Values
- Key priorities
- Objectives
- Performance measurement framework

5. Present Draft to Council

6. Develop Action Plans and Final Report to Council

Mission

The OCSWSSW protects the interest of the public by regulating the practice of social workers and social service workers and promoting ethical and professional practice.

Vision with Long-Term Objectives

The OCSWSSW strives for organizational excellence in its mandate in order to: serve the public interest; regulate its members; and be accountable and accessible to the community. We have achieved this vision when:

- Everyone eligible is registered with the College.

- All stakeholders have a clear understanding of the role and importance of the College and the value of registration.

- Social workers and social service workers have an enforceable scope of practice.

- We have a strong and engaged Council.

- We are a recognized opinion leader in the sector and the larger regulatory community.

- There is a standardized exam for entry to practice for social service work and social work.

- There is a fully integrated technological platform to increase transparency of College business and processes to promote public protection.

- Only registered members use the protected titles.

Core Values

- Respect

- Fairness and Transparency

- Efficiency and Effectiveness

- Leadership and Accountability

- Ethical Conduct

- Caring Communities

Priorities 2016-2019

- Strengthen Stakeholder and Public Awareness

- Uphold Ethical and Professional Practice

- Maintain Effective Governance

- Achieve Regulatory Effectiveness

Objectives (2016-2019)

Stakeholder Awareness

- 1.1 Develop communications strategy.
- 1.2 Improve employer outreach.
- 1.3 Improve education outreach.
- 1.4 Build government advocacy campaign.

Ethical and Professional Practice

- 2.1 Deploy revisions to the Continuing Competence Program.
- 2.2 Review and revise standards of practice.

Effective Governance

- 3.1 Review, revise and clarify roles.
- 3.2 Leverage technology to enhance work of Council and committees.
- 3.3 Promote a culture of diversity, inquiry and accessibility at the College.

Regulatory Effectiveness

- 4.1 Improve strategies for enforcement of title protection and holding out.
- 4.2 Maximize efficient use of technology in the College's work.
- 4.3 Ensure timely, efficient and effective complaints and discipline processes.
- 4.4 Respond to public and government expectations for increased transparency.
- 4.5 Work with other regulators across Canada to explore regulatory initiatives to consider the need for possible harmonization.

Evolving Priorities

2011

1. Strengthening Stakeholder and Public Awareness

2. Excellence in Practice

3. Maintaining Effective Governance

4. Regulatory Leadership

2016

1. Strengthen Stakeholder and Public Awareness

2. Uphold Ethical and Professional Practice

3. Maintain Effective Governance

4. Achieve Regulatory Effectiveness