

NEW Online Portal – Login Process

If you have not logged in since October 30, 2023, please follow the steps below to link your existing account to the new Online Portal.

If you have logged in, please enter your email and password as usual.

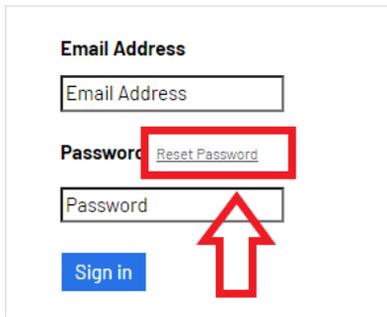
Step 1

Access the New Online Portal by clicking the following link [ONLINE PORTAL](#)



Step 2

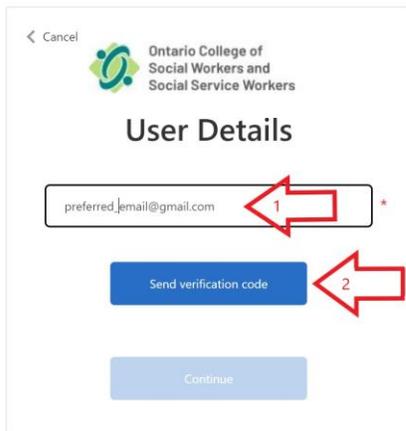
Click "Reset Password"



The screenshot shows a login form with the following elements: 'Email Address' label and input field; 'Password' label and input field; a 'Reset Password' link highlighted with a red box; and a blue 'Sign in' button. A red arrow points upwards from the 'Sign in' button.

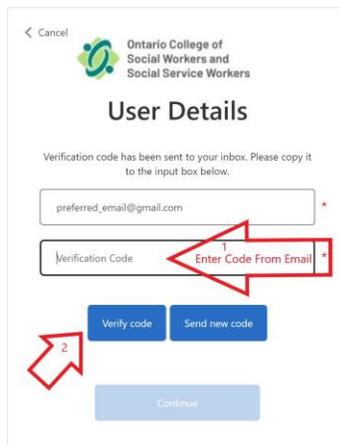
Step 3

Enter the email address you provided to the College as your preferred method of contact. Hint: the email address where you received the communication from the College is your preferred email.



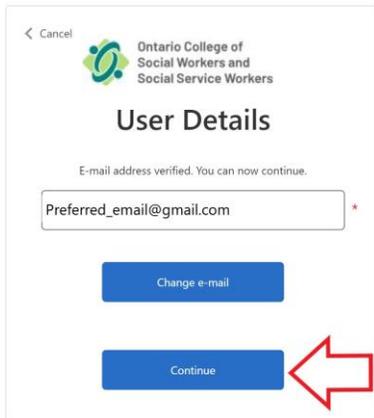
Step 4

Check your email for the verification code and enter as shown below. Then click Verify code.



Step 5

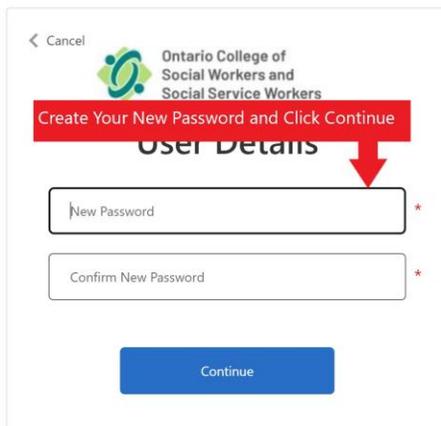
Click Continue to proceed to create a new password



The screenshot shows the 'User Details' screen of the Ontario College of Social Workers and Social Service Workers. At the top left is a '< Cancel' link. Below the logo, the text reads 'Ontario College of Social Workers and Social Service Workers' and 'User Details'. A message states 'E-mail address verified. You can now continue.' Below this is a text input field containing 'Preferred_email@gmail.com' with a red asterisk to its right. Underneath are two blue buttons: 'Change e-mail' and 'Continue'. A red arrow points to the 'Continue' button.

Step 6

Create your new password and Click Continue – you will be asked to login after completing this screen



The screenshot shows the 'User Details' screen with a red banner at the top that reads 'Create Your New Password and Click Continue'. Below the banner are two text input fields: 'New Password' and 'Confirm New Password', each with a red asterisk to its right. At the bottom is a blue 'Continue' button. A red arrow points from the banner down to the 'Continue' button.

Do you require additional help?

Please email renewals@ocswssw.org.