



## UPCOMING DISCIPLINE COMMITTEE HEARING

### ALISON TEMPLER TERAN

# 819155

On April 12, 2018 allegations of the Member's professional misconduct were referred to the Discipline Committee for hearing, on a date yet to be fixed. In brief summary, it is alleged that the Member engaged in conduct that violated sections 2.2, 2.19, 2.20, 2.21, 2.36 of O. Reg. 384/00 (Professional Misconduct), and Principles II, and IV of the Ontario College of Social Workers and Social Service Workers Code of Ethics and Standards of Practice Handbook commented on in Interpretations 2.1.5, 2.2.6, 2.2.8, 3.1, 3.2, 3.6, 3.11, 4.1.1, 4.1.2, 4.1.3, 4.2.1, 4.2.2 by:

- a) failing to engage in the process of self-review and evaluation of her practice and seek consultation when appropriate;
- b) engaging in the practice of social work while suffering from illness or dysfunction which she knew or ought reasonably to have known impaired her ability to practice;
- c) failing to avoid conduct that could reasonably be perceived as reflecting negatively on the profession of social work or social service work;
- d) failing to provide clients with accurate and complete information regarding the extent, nature and limitations of any services available to them and by failing to deliver client services and respond to client queries, concerns, and/or complaints in a timely and reasonable manner; by failing to inform clients of foreseeable risks as well as rights, opportunities, and obligations associated with the provision of professional services; and by failing to advocate for and/or with clients and inform clients of any action taken and its outcome;
- e) failing to record information in a manner which conforms with accepted service or intervention standards and protocols within the profession of social work, relevant to the services provided, and in a format that facilitates the monitoring and evaluation of the effects of the service/intervention; by making a statement in the record, or in reports based on the record, or issuing or signing a certificate, report or other document in the course of practising the profession that she knows or ought reasonably to know is false, misleading, inaccurate or otherwise improper; by failing to keep systematic, dated and legible records for each client or client system served; by failing to maintain

a thorough understanding and complying with organizational requirements regarding record retention, storage, preservation and security; and by failing to take necessary steps to protect the confidentiality and security of paper records, faxes, electronic records and other communications.

- f) falsifying a record relating to her practice;
  - i. by failing to keep records as required by the regulations and the standards of the profession;
  - ii. by making a record, or issuing or signing a certificate, report or other document in the course of practising the profession that she knew or ought reasonably to have known is false, misleading or otherwise improper; and,
  - iii. by engaging in conduct or performing an act relevant to the practice of the profession that, having regard to all circumstances, would reasonably be regarded by members as disgraceful, dishonourable or unprofessional.