



OCSWSSW Social Media Terms of Use

The Ontario College of Social Workers and Social Service Workers (“the College”) is the provincial regulatory body for social workers and social services workers. The College’s primary duty is to serve and protect the public interest. The College’s mandate includes the regulation of the practice of social work and social service work and governing its members.

The College (which term includes the College’s Council members, committee members, members, staff and agents) uses social media, including but not limited to Twitter, Facebook, YouTube and LinkedIn, to share information about the College’s activities and information that may be of interest to members of the College and/or the public.

The following terms of use apply when engaging with ANY of the College’s social media channels (“**social media**”); by so engaging, you acknowledge and agree to these terms of use:

1. The views of participants posting/commenting on social media do not necessarily reflect the opinions and position of the College.
2. With a view to protecting the privacy of registered social workers and registered social service workers, as well as the privacy of their clients, the College will endeavour to remove posts/tweets/comments/messages containing an individual’s personal information.
3. “Likes”/retweets/favourites/shares, etc. from the College are NOT an endorsement of content/material.
4. Links to articles/stories/websites/etc. are NOT an endorsement of the linked content/material.
5. Your use of any social media, including without limitation posted or linked content/material, is entirely at your own risk. Private information (about you or anyone else) and confidential matters should never be posted on or linked through social media. The College does not make, and expressly disclaims, any representations, warranties or covenants, express or implied, relating to the social media or any content/material thereon.
6. The College may (but is not required to) monitor (to a limited degree and not at all times) social media. The College reserves the right (but is not required) to edit, to move or to remove all or any portion of any post/tweet/comment/message for any reason whatsoever. Without limiting the preceding, this applies to posts/tweets/comments/messages that are:
 - Racist, hateful, sexist, homophobic, libelous, insulting or threatening.
 - Aggressive, coarse, violent, obscene or pornographic.
 - Offensive, rude, abusive, or otherwise inappropriate.
 - Repetitive or spamming.
 - Put forward for advertising purposes.
 - Political.
 - Written in a language other than English or French.
7. The College is not responsible or liable for any damages of any kind whatsoever (including, without limiting the preceding, direct, indirect, special, incidental, consequential, punitive, exemplary or other damages) arising out of or in connection with any social media, your use of or engagement with any of social media, or any posts/tweets/comments/messages, or any posted or linked content/material, or the collection, use, disclosure, security, retention, return or destruction of any information (including personal information) arising out of or in connection with any of the preceding.
8. Please be aware that social media service providers and linked websites also have additional or different terms of use.

PLEASE NOTE: The College is unable to address specific issues and/or complaints in a public forum (including through any social media channel). These matters can ONLY be handled through direct contact with the College’s Complaints and Discipline Department. Contact investigations@ocswssw.org for more information.

For more information regarding the OCSWSSW Social Media Terms of Use, contact communications@ocswssw.org.