

OCSWSSW

STRATEGIC PLAN

2020-2023

PRIORITIES FOR 2020-2023

- Uphold Ethical and Professional Practice
- Strengthen Stakeholder Engagement and Government Relations
- Increase Diversity, Equity and Inclusion
- Enhance Regulatory Effectiveness

EVOLVING PRIORITIES

2016

- Strengthen Stakeholder and Public Awareness
- Uphold Ethical and Professional Practice
- Maintain Effective
 Governance
- Achieve Regulatory Effectiveness

2020

- Uphold Ethical and Professional Practice
- Strengthen Stakeholder
 Engagement and
 Government Relations
- Increase Diversity,
 Equity and Inclusion
- Enhance Regulatory
 Effectiveness

PROCESS

Pre-Work

1. Launch Strategic Planning Project

- 2. Review Existing Strategic Plan
- 3. Develop Consultation Process and Guide





- 4. Conduct Stakeholder Consultations
- Conduct environmental scan
- Determine wants and needs
- Identify key priorities
- Gather other input and concerns



- **5. Conduct Issues Analysis**
- Synthesize findings

• Provide materials to Council



- 6. Hold Council Strategy Session
- Review progress against plan
- Share stakeholder feedback
- Identify key priorities

- Identify goals and objectives
- Develop performance measurement framework



7. Refine Findings and Present Draft Report to Executive Committee



8. Present Final Report and Strategy Map to Council

MISSION

The OCSWSSW protects the interest of the public by regulating the practice of social workers and social service workers and promoting ethical and professional practice.

VISION

The Ontario College of Social Workers and Social Service Workers strives for organizational excellence in its mandate in order to: serve the public interest; regulate its members; and be accountable and accessible to the community.

We have achieved this vision when:

- Everyone eligible is registered with the College.
- All stakeholders have a clear understanding of the role and importance of the College and the value of registration.
- Social workers and social service workers have an enforceable scope of practice.
- We have a strong and engaged Council.
- We are a recognized opinion leader in the sector and the larger regulatory community.
- There is a standardized exam for entry to practice for social service work and social work.
- There is a fully integrated technological platform to increase transparency of College business and processes to promote public protection.
- Only registered members use the protected titles.

CORE VALUES

- Respect
- Fairness and Transparency
- Efficiency and Effectiveness
- Leadership and Accountability
- Ethical Conduct
- Caring Communities

OBJECTIVES (2020-2023)

Priority	Key Objectives
Uphold Ethical and Professional Practice	 Review the Standards of Practice and revise as necessary. Provide more educational resources to support ethical and professional practice. Review the Continuing Competence Program to determine if changes are required to ensure members' continuing competence. Review registration processes and consider entry-to-practice exam for new social workers and social service workers.
Strengthen Stakeholder Engagement and Government Relations	 Continue employer and public campaigns and other stakeholder outreach initiatives. Engage with government around the regulation of Children's Aid Society workers and other regulatory issues. Explore the opportunity to partner with other regulators in the establishment of a public advisory group.
Increase Diversity, Equity and Inclusion	 Enhance equity and inclusion across organizational processes, resources and materials. Develop partnerships with Indigenous communities to begin to implement the Truth and Reconciliation Commission of Canada's calls to action within the regulatory context.
Enhance Regulatory Effectiveness	 Leverage technology to improve efficiencies. Make registration processes available online.