# Among Friends: Beyond Positive Intentions: Providing Equitable Services for LGBTQ+ Newcomers



Research/analysis presented by:

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## **Presentation Outline**

- Terminology
- LGBTQ+ Refugees/Newcomers: Historical & Current Context
- Research Impetus
- Key Findings: Barriers & Challenges
- Key Findings: Social & Health Impacts
- Beyond Positive Intentions: Gaps & Needs
- Access Alliance: Promoting Positive Spaces
- Questions





**LGBTQ+ Newcomer Woman**: woman/femme who has immigrated to Canada within the past 7 years and self-identifies as a gender and/or sexual minority

**LGBTQ+ Asylum-Seeker**: someone pursuing legally-recognized 'refugee' status within Canada, on the grounds of persecuted gender and/or sexual identity elsewhere

LGBTQ+ Refugee: someone who has been granted legal 'refugee' status within Canada, on the grounds of persecuted gender and/or sexual identity elsewhere

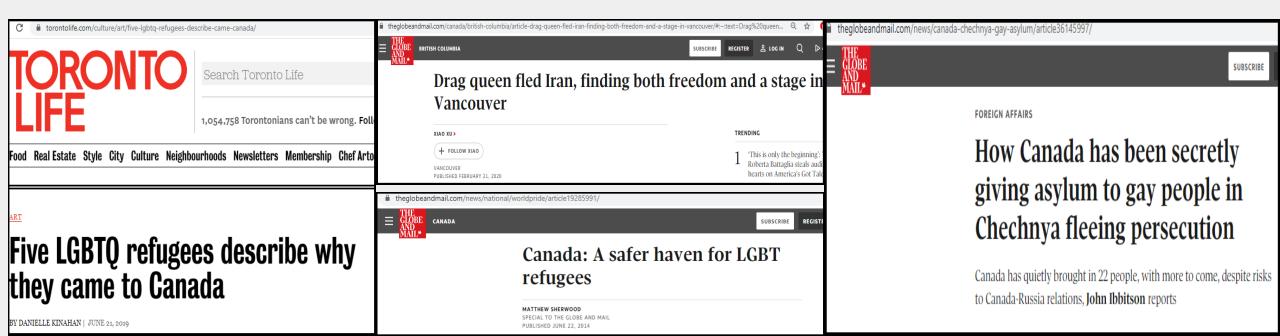
## The Importance of Context

Politics of care enables a form of "armed love" in which the moral imperative to act is accompanied by practices of violence and containment, which end up reproducing inequalities"

(Prof. Kobelinsky, on 'Casualties of Care: Immigration and the Politics of Humanitarianism in France' by Miriam Ticktin)

## The Importance of Context

The "*'bad' country of origin vs 'good' country of refuge (Canada')* narrative justifies and obscures the global politics that create refugees



## "Bad country of origin"

## History of Global Homophobia & Transphobia

- British 'queered' colonial subjects to justify colonial rule
- India had " the first colonial 'sodomy law' integrated into a penal code ... Its influence stretched across Asia, the Pacific islands, and Africa, almost everywhere the British imperial flag flew (Gupta, This Alien Legacy: The Origins of "Sodomy" Laws in British Colonialism')
- "One of the major findings of our data analysis is the correlation between having a British legal origin and having a law criminalizing homosexual conduct. Of those states with such a law, 57 per cent have a British legal origin. Of those states with a British legal origin, almost 70 per cent continue to criminalize homosexual conduct" (Prof. Han & O'Mahoney, British colonialism and the criminalization of homosexuality")

## "Bad country of origin"

### Present Aggravators of Global Homophobia & Transphobia

- Global economic dynamics established during colonialism persist
- EG) sub-Saharan Africa is a net *creditor* to the rest of the world (Various NGO's, Honest Accounts 2017)
- Intolerant attitudes towards gays and lesbians are inversely correlated with economic development (2012 Gallup World Poll)
- EG) Socio-economic status safeguards against transphobic/homophobic discrimination (Prof. Murray, 'The Homonational Archive: Sexual Orientation and Gendered Identity Refugee Documentation in Canada and the USA')
- Queers are housed in bodies with material needs. We can't limit our concern for 'LGBTQ+ wellbeing' to only their persecution *as* queers.

## "Good country of refuge (Canada)"



To those fleeing persecution, terror and war, Canadians will welcome you, regardless of your faith. Diversity is our strength. #WelcomeToCanada (PM Justin Trudea; Jan 28, 2017)

#### The Refugee System



- Eligibility criteria : 'Safe Third Country' Agreement (recently struck down); failure to recognize economic and climate refugees
- Processing : backlogs; CBSA check-ins; detention; intrusive refugee hearing process; deportation – effectively "fraudulent until proven refugee"

## "Good country of refuge (Canada)"

### **Being LGBTQ+ in Canada**

Despite globally/historically-unprecedented recognitions, protections, and affirmations, LGBTQ+ people in Canada experience:

- Higher rates of poverty & homelessness
- Poorer mental health
- Familial rejection, bullying, hate crimes, violence
- Institutional discrimination (e.g. healthcare)
- Political dehumanization
- Lack of political representation

Outcomes are more stark for trans/gender-non-conforming people; and those experiencing additional oppressions

## "Good country of refuge (Canada)"

## **Refuge on Stolen Land**

"Canada's national identity and its regulation of immigration is informed through ongoing settler colonialism in which the erasure of Indigenous persons and the control of non-White immigrants go hand in hand with the creation of the Canadian state and the solidifying of its borders"

(Prof. Fobear, 'Queer Settlers: Questioning Settler Colonialism in LGBT Asylum Processes in Canada')

## LGBTQ+ Refugees in Settler-Colonial Canada

"refugees don't need our tears, they need us to stop making them refugees" (Anders Lustgarten, The Guardian, 2015)

## **Among Friends Research Project**

Discussion and Reflection on Research

- Challenges in inclusion and exclusion criteria
- Misgendering: Inclusion of trans men and gender non-conforming individuals
- Incentives to participate in research may have impacted participation
- Research is valuable honor those that shared voices

## **Among Friends Research Project**

Data Collection:

- 16 1-1 service providers interviews
- 3 focus groups of LGBTQ+ Newcomers Women/Femmes including trans and gender non-conforming individuals with 30 participants total
- 3 in depth interviews with LGBTQ+ Newcomer women and 1 gender non-conforming Newcomer

The **challenge** in conducting research with LGBTQ+ Newcomer Women - inclusion/exclusion criteria

## Key Findings: Systemic Barriers = ``Disintegration of Hope''

Expectations	Experiences
Life of Safety, security, health and prosperity	Lack of access to safe/affordable housing
	Employment/economic insecurity
	Social isolation

# Housing

- Lack of access to safe/affordable housing from the first days of arrival
- Negative shelter experiences
- Direct and indirect discriminatory treatments by potential landlords
- Isolated housing

## **Economic Security**

- Meeting daily needs i.e. food insecurity, clothing and sanitary products
- Leaving resources behind (Everything)
- Limited social and professional connections
- Lack of consistent childcare

## **Social Isolation**

### Challenges making social connections

- Racism
- Transphobia, homophobia
- Language Accent stigma, language barriers
- Income
- Social location interlocking barriers
- Mainstream culture/not welcoming Individualistic, consumerist

## **Social and Health Impacts**

Determinants result in damaging impacts on the health and wellbeing of newcomer LGBTQ+ women, and their families including:

- Depression
- Trauma and PTSD
- Lack of self-worth and feeling invisible
- Acute stress and feeling overwhelmed
- Gender dysphoria and confusion

## **Service Gaps and Needs: Program Level**

**Gap:** Lack of peer support groups specific to women and trans/gender nonconforming people

**Need:** Creation of safe spaces and peer support groups in order to

- Reduce social isolation
- Reduce the negative impacts of discrimination and insensitive treatments
- Increase sense of self-esteem and self-worth
- Help clarify how people identify in terms of gender and sexual orientation
- Increase access to programs, services and resources
- Provide a platform for collective action on issues of shared concern

### **Service Gaps and Needs: Service Level**

**Gap:** Services are not inclusive and understanding of entire identity of clients including how wellness is impacted by multiple, intersecting determinants

**Need:** Framework/model in which these programs/services are delivered needs to change in order to promote wellbeing of newcomer LGBTQ+ women

# Service Gaps and Needs: Macro/Systems Level

### Gaps:

 Policies, organizational models/culture, and programs/services are not consistently grounded on principles of equity

• Lack of recognition that gender and sexual orientation are integral social determinants of health indicators

# Service Gaps and Needs: Macro/Systems Level

#### Needs:

- Build capacity of decision makers and service providers LGBTQ+ newcomer friendly
- Collect socio-demographic data to ensure equitable services are planned and delivered
- Adopt and deepen equity based hiring practices to increase representation of newcomer LGBTQ+ people
- Meaningfully engage newcomer LGBTQ+ women, in advisory or other guiding capacity

## Access Alliance Programs: Promoting Positive Spaces

#### Systems Level:

- Hiring representative of populations served including Board of Directors and Senior Leadership
- Funding priority for Agency
- \$15/Fairness Campaign

#### Service Level:

- Prioritized Access to Primary Care Services (Unable to cover services that are not covered by OHIP - impacts trans clients)
- Engagement in sectoral tables such as Toronto Neighbourhood Centres Rainbow Alliance Group

# Access Alliance Programs: Promoting Positive Spaces

**Program Level**:

- Settlement Services and connection to resources
- Therapeutic Programming
- Peer engagement
- Code of conduct
- Pride March







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